



Managing ExpressPay online or in the app

Patients are able to manage their ExpressPay online or through the mobile app.

Managing on Walgreens.com

Patients can now go to **Walgreens.com/ExpressPay** to update their ExpressPay online. The patient will be asked to log in or create a Walgreens.com pharmacy account to do this. This page can also be found under **Your Account**.

Home > Pharmacy & Health

Family Members
Cherry Tomato

Your Prescriptions

Refills | Status | Auto Refills | More ▾

Prescription Settings

- Label Preferences
- Cap Preferences
- ExpressPay**
- My Walgreens Store
- Email Reminders & Text Alerts

Update Your ExpressPay Information

ExpressPay is the fastest way to get your prescriptions. Convenient and secure, we store your credit card information and have your prescriptions ready to go.

We will bill your credit card when your prescriptions are picked up or shipped.

VISA MasterCard AMERICAN EXPRESS DISCOVER

Credit Card Number:
Expiration:
ZIP Code:

Add ExpressPay

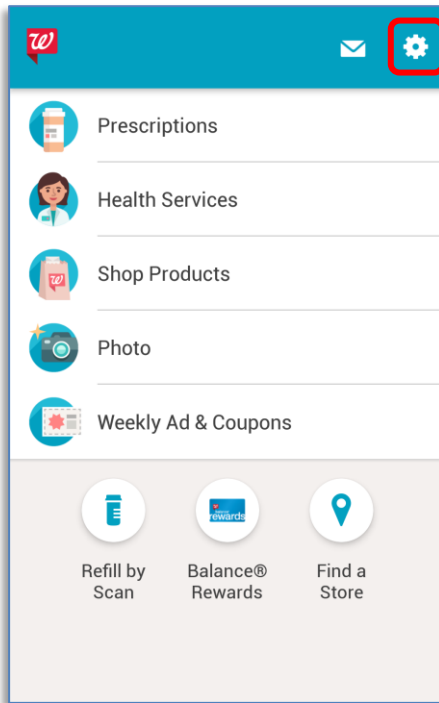
The patient will be able to **Add**, **Edit**, or **Delete** their ExpressPay information for themselves or for their family by selecting the family member from the drop down menu. Once saved, the updated ExpressPay information will sync with IC+.

***Note:** If the patient is not already enrolled in ExpressPay, adding a new credit card will not be applied to prescriptions that are currently in progress unless the prescription is updated and a new leaflet is printed.

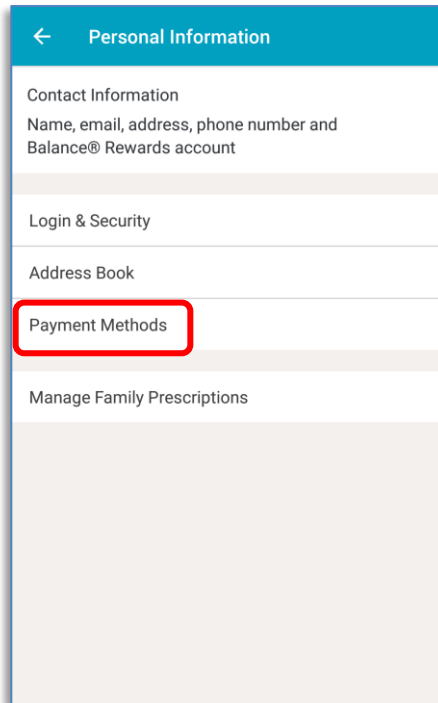


Managing ExpressPay online or in the app

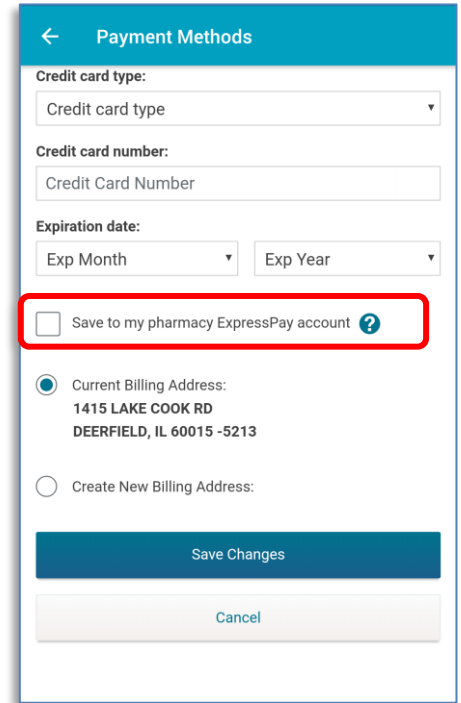
Managing through the mobile app



Select the **Settings** (⚙️) to update ExpressPay. The patient will be required to login with their Walgreens.com account.



Go to **Edit Personal** information and select **Payment Methods**.



After entering credit card info, check the box to “Save to my pharmacy ExpressPay account” to ensure the pharmacy profile is updated.

***Note:** If “Save to my pharmacy ExpressPay account” is not present, the patient does not have a Walgreens.com pharmacy account and will need to complete their pharmacy registration.

Questions around updating ExpressPay online or through the app should be submitted via “Team Member Feedback” link located on the StoreNet.

Pathway: online / e-commerce / mobile > pharmacy > other